

## Managing The Document Flow With Ease

### Defining StreamStudio Reporter

StreamServe's StreamStudio™ Reporter is designed for end users – such as Production Managers — who are responsible for monitoring all jobs processed through the StreamStudio environment, allowing them to track jobs end-to-end.

### Staying on track

With StreamStudio Reporter, IT departments can:

- Provide greater visibility and control of the job environment
- Decrease production time and testing
- Reduce costs through enhanced workflow processes
- Improve IT staff productivity through a more flexible design environment

To learn how organizations use StreamStudio Reporter to streamline document processes, see back >>



**"The investment in StreamServe has paid for itself many times over."**

Robert Börlin, IT Manager, Buena Vista Home Entertainment

## Production Manager Scenario

### Situation

Employees are often overtaxed by all the features and functions of the tools they use in their daily jobs and they simply want to be presented with an intuitive "user-friendly" environment which permits them to do their jobs as efficiently, effectively, and timely as possible.

### Problem

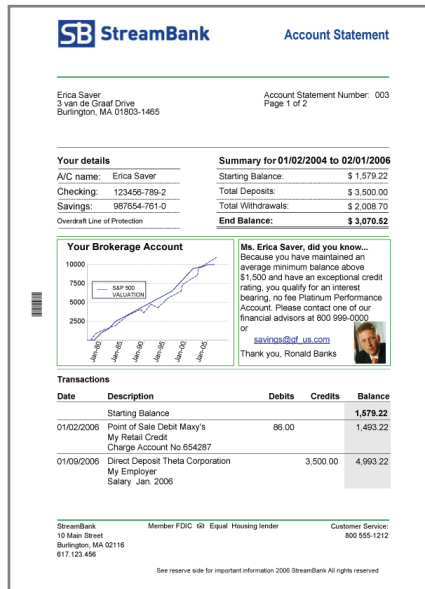
Where is it? There is nothing worse for a production manager than not knowing whether his or her print job was completed successfully. Consider the situation of a production manager in a large distribution company. Thousands of trucks are waiting all over the world to be loaded and sent on their way daily. But before the trucks leave, the drivers need a number of documents: a bill of lading and a routing document, to name just two. If these documents are not delivered in a timely manner, the customers are annoyed by late deliveries, time is wasted, and the operational costs go up

### Goal

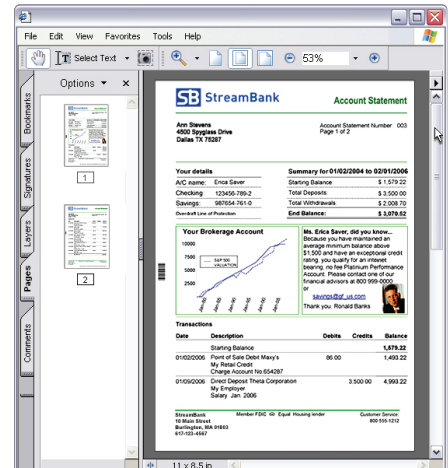
Streamline user tasks, roles, and responsibilities by establishing proper pre-defined rules for both internal and external users.

### Solution

Reporter gives you an easy way to track and manage all StreamServe input and output jobs through a user-friendly view. It allows you to track the current status of jobs and enables you to resend jobs that failed. This provides greater control of input and output, reducing time for production and testing of jobs; the ability to re-send jobs from a Web



Customer can choose to receive their statement in the mail



... or have that same statement received electronically.

application, creating a more flexible environment for the IT staff, and better looking, more decipherable documents that result in less complaints from recipients.

### Result

Streamlined document process that increases worker productivity and cuts delivery costs.

For more information on how you can use StreamStudio Reporter to monitor and track jobs end-to-end, please contact us at one of our offices near you.



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