

StreamServe™ Packages for Jeeves Universal

How Does Your Company Transform Standard Business Documents into Professional & Multi-Channel Communications?

To operate in an efficient, customer-friendly and competitive manner, businesses need to communicate using documents that provide the right information, in the right format, at the right time and through the right device. StreamServe Packages for Jeeves Universal improves the presentation and delivery of core business documents on paper and in electronic formats.

You can use StreamServe software solutions to improve the impact of business documents you send to customers, employees, and partners. StreamServe works without making changes to your Jeeves environment and gives you the opportunity to communicate clearly, simply, and efficiently using electronic delivery channels.

The StreamServe Professional Output Pack provides complete control of the look and feel of your business documents. You can add company logos, page numbers, headers and footers, color, formatting, text labels, lines, boxes, graphics and bar codes. You can apply language translation automatically.

Dynamic data can be automatically changed depending on the data itself or to reflect embedded business rules. Frames allow for different page layouts and multi-page documents to be constructed easily. Print output on a wide range of printers, single or double-sided, and/or distribute the same document via e-mail or fax.

Features and Functions

General Features:

- Input capability for all XML data formats
- Formatting data to documents, e-mail, and structured file output
- Company profile integration documents (logo, font, lay-out, headers, footers, etc.)
- Single file input to multi-channel output

Intelligent/Conditional Document Presentment:

- Page numbering, total number, time stamp, total amount on page 1
- Adds information to documents through database connectivity
- Various paper types per document
- Presentment in color (PDF, color printer) and/or black & white (standard printer, fax)
- Reduction of header space on sequential pages
- Language handling – translation of documents based on receiver demands
- Database connectivity

Jeeves Base Package

Software:

- StreamServe Communication Server - the heart of the system
- StreamServe Design Center - development software tools
- StreamServe Overlay Editor
- StreamServe Control Center - to manage the system from the network
- StreamServe Alerter – alerts if a StreamServe Service is down and automatically tries to restart the service

Print Functionality:

- Interface/driver for available network PCL/PostScript/Label printers (black & white, and color)
- Address printer features (tray selection, sorting, stapling etc.) independent of printer type
- StreamServe “high performance/ low network load” drivers

PDF Functionality:

- Applies PDF driver to all business documents generated by StreamServe to output documents in PDF format
- Both black & white and color PDF

Jeeves Max Package

Fax functionality:

- Interfaces with network fax software
- Addresses all features of fax software e.g. delayed sending, front page, etc.

E-Mail (+PDF) functionality:

- Personalizes mail messages, including integration of the input data
- Interfaces with all mail servers
- Attaches documents in PDF format
- Adds documents not generated by StreamServe to the e-mail message


Archive functionality

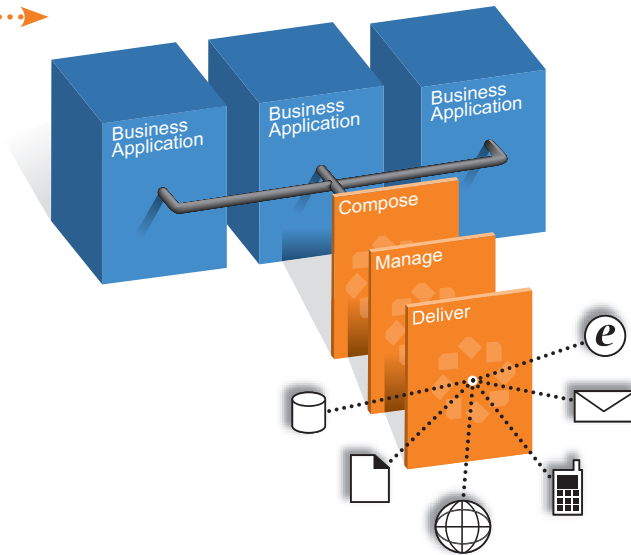
- Flexible, document storage solution, saves copies of business documents automatically
- Stored documents can be viewed, recalled or re-sent
- Extensive search and sorting capabilities
- Store documents in multiple formats

Jeeves Optional Modules

- Mobile Communication (SMS, WAP)
- Business Graphics
- Web Connectivity (ftp, http(s))
- HTML for creating documents on the web
- Generate XML messages (XMLOut)
- PostProcessing (sorting, bundling)
- Production Print (AFP)
- PDF (convert incoming PDF formats)

The StreamServe Professional Output Pack provides complete control of the look and feel of your business documents.

StreamServe includes  connections to all major business applications and backend systems, and requires no change to existing infrastructure. Also includes data transformation capabilities for structured data (flat files, XML, record- and field-based files, Jeeves data, etc.) and formatted data streams (AFP, PDF) using standard input filters and connectors.



Support

First line support is provided through Jeeves Partners. Second line support is provided through StreamServe Support Center.

For more information on Services, Training or Support, visit www.streamserve.com.

About StreamServe

StreamServe Dynamic Enterprise Publishing software enables the world's leading companies to communicate effectively with their customers, partners and suppliers through the automated creation and presentment of documents in any format and channel. StreamServe's solutions enable more than 4,600 customers in 130 countries to present a full range of electronic and print-based documents generated by enterprise applications.

Customers include leading global companies such as Bayer, BMW, Circuit City, CLP Power Hong Kong, Circuit City, DaimlerChrysler Bank, and Postbank.

StreamServe is headquartered in Burlington, MA, USA, and has 14 offices worldwide.

Platforms

- Server runs on: (Windows NT 4.0, 2000, Windows Server 2003 as well as leading UNIX platforms. SUN Solaris 8 and 9, HP UX 11 and 11i, Red Hat Linux 7.1 and later, SUSE Linux Enterprise version 9, IBM AIX 4.3.3 and 5.x.)
- Design Center runs on Windows NT, 2000 and XP workstations
- StreamServe Control Center runs on Windows NT/2000/2003/XP

Services

Professional services are provided through Jeeves partners, StreamServe Professional Services, or certified professional service partners.

Training

Training is provided at both Jeeves and StreamServe offices, and on customer premises or on-line. There are regular scheduled courses and customized training can be delivered on request.



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